

Cancellation Policies

Thank you for choosing Lake Day Cabins ("LDC") for your vacation destination! Be sure to review our cancellation policy carefully before finalizing any reservations. Please contact us if you have any questions. Looking forward to your Lake Day!

We request a 10% deposit of the total invoice at time of booking to officially secure your reservation. This deposit is non-refundable and is applied to your total invoice amount. Failure to pay your invoice by the noted due date may result in the cancellation of your reservation.

Cancellation Process:

To cancel, please call and email your request. You must receive a cancellation confirmation email from us before your cancellation is considered final.

One to Three Cabin Rentals: Payment in full is required 30 days prior to arrival.

1. Full Refund (30 Days or More):
 - You will receive a full refund of the amount paid if you cancel 30 days or more before your scheduled arrival.
2. 50% Refund (15-29 Days):
 - If you cancel 29 to 15 days before your scheduled arrival, LDC will offer a 50% refund.
3. No Refund (14 Days or Less):
 - Any cancellation made 14 days or less before your scheduled arrival will result in no refund.

Four or more Cabin Rentals: Payment in full is required 5 months prior to arrival.

1. Full Refund (5 months or more):
 - You will receive a full refund of the amount paid if you cancel 150 days or more before your scheduled arrival.
2. 50% Refund (3-5 months):
 - If you cancel 149-91 days before your scheduled arrival, LDC will offer a 50% refund.
3. No Refund (3 months or Less):
 - Any cancellation made 90 days or less before your scheduled arrival will result in no refund.

Additional Information:

1. Refunds will not include the initial reservation deposit or credit card processing fees.
2. Guests who have reserved multiple cabins as a group, but have finalized their payments individually follow the cancellation policy based on the total number of cabins reserved by the entire group.
3. Varying lengths of stay does not alter categorized cabin rental cancellation guidelines.
4. Shortened Stays:
 - We cannot refund any changes to shorten your stay within 30 days of your scheduled arrival.

5. No Refunds for “Acts of Nature”: LDC does not issue refunds due to acts of nature including but not limited to; inclement weather, road closures, power outages, forest fires, or other events outside LDC’s control. Conditions of the lake and surrounding areas are also not valid reasons for cancellations.

